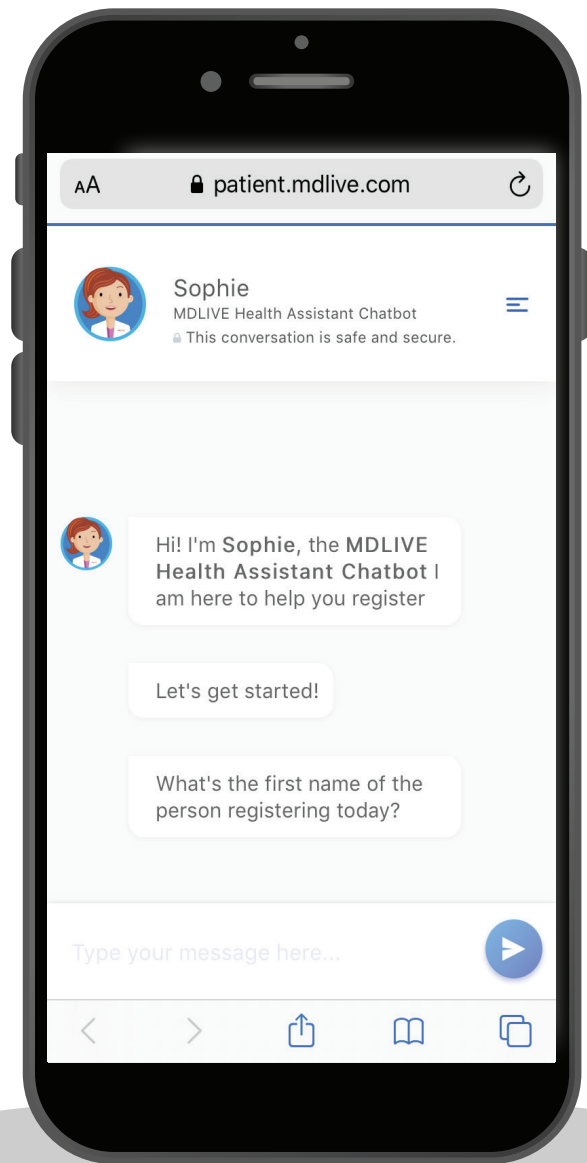


# Text EXCELLUS to 635-483

## Convenient telemedicine registration from your smartphone\*.

You'll be greeted by Sophie, MDLIVE®'s helpful Health Assistant Chatbot. She'll take your information through a series of questions over a secure website. Voice to text recognition is also available for additional accessibility.



### Helpful tips for a smooth registration

- Have your Subscriber ID number ready. This can be found on your member card.
- You can register all active plan members through the same process.
- Once registration is complete, be sure to download the MDLIVE mobile app for convenient telemedicine visits at your fingertips.

Excellus  

**Everybody Benefits**

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\* Message and data rates may apply.

MDLIVE does not replace the primary care physician. MDLIVE is not an insurance product. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. MDLIVE phone consultations are available 24/7/365, while video consultations are available during the hours of 7 am to 9 pm ET 7 days a week or by scheduled availability. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use visit [www.mdlive.com/terms-of-use](http://www.mdlive.com/terms-of-use). MDLIVE is an independent company, offering telehealth services in the Excellus BlueCross BlueShield service area.

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Our Health Plan complies with federal civil rights laws. We do not discriminate on the basis of race, color, origin, age, disability, or sex.

Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

注意：如果您说中文，我们可为您提供免费的语言协助。请参见随附的文件以获取我们的联系方式。

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