The doctor will see you now. Wherever. Whenever.

Telemedicine gives you fast access to medical care 24/7/365, from the comfort of your home, desk, or hotel room. Through our partnership with MDLIVE, you'll receive the same quality of care you receive from your own doctor, but more conveniently via your phone, tablet, or computer.

Here are some of the common medical conditions treated with telemedicine:

Adults

- Allergies
- Cold and Flu
- Far Infections
- Fever
- Headache
- Joint Aches and Pains

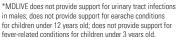
- Nausea and Vomiting
- Pink Eve
- Rashes
- Sinus Infections
- Sunburn
- Urinary Tract Infections*

Children









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When do you use telemedicine?

- Instead of going to urgent care or the emergency room for minor and non-life-threatening conditions
- Whenever your primary care doctor is not available
- If you live in a rural area and don't have access to nearby care
- When you're traveling for work or on vacation

Don't wait until you need it. Here are some easy ways to activate telemedicine today.

WEB: Register/Log in at ExcellusBCBS.com/Member

APP: Download the MDLIVE app

TEXT: Text EXCELLUS to 635483 (Message and data rates may apply.)

VOICE: Call 1-866-692-5045

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