

# Not just coverage. Confidence.

**Your Benefit Plan Details** 

Group Name
OCM Boces

Plan Type

Classic Blue RX w \$15/\$30/\$45 w Edits



#### Welcome to Excellus BlueCross BlueShield!

Getting the most from your health plan is more important than ever. Excellus BCBS is here to bring together the coverage, programs and resources you need to be on your way to total physical, emotional and financial wellbeing.

You can count on your Excellus BCBS plan for care when and where you need it:



The area's largest network of doctors and hospitals, with greater access close to home and in all 50 states



**\$0** copays for most preventive services such as an annual routine physical exam\*, select vaccines, and important health screenings



#### Free digital support tools for answers anytime, anywhere, such as:

- Online member account
- Mobile app
- Estimate out-of-pocket medical costs
- Find a doctor, specialist or facility that accepts your plan



## Find more answers and support at **ExcellusBCBS.com**

#### In this booklet you will find:

- A chart that summarizes this plan's unique benefits and coverage\*\*
- Helpful information to help you get the most from your plan
- A glossary of terms to help you understand your coverage and options

<sup>\*</sup> Does not include procedures, injections, diagnostic services, laboratory and X-ray services, or any other services not billed as preventive services.

<sup>\*\*</sup>This benefit summary is not a contract or binding agreement; it is a summary of benefits and services.

**OCM Boces** 

Classic Blue RX w \$15/\$30/\$45 w Edits

#### **Plan Features**

Primary Care Physician (PCP)

Referrals

Out of network benefits

Not Required

Covered

Student / Dependent Coverage Covered to age 26

Domestic Partner Not Covered

Deductible \$50 Individual/\$150 Family
Out of pocket maximum \$2450 Individual/\$7350 Family





| Type of Care/Plan Benefits   | Coverage   |
|--|--|
| Plan features . Primary Care Physician (PCP) . Referrals . Out of network benefits . Out of area benefits . Student/Dependent coverage . Domestic partner                                      | <ul> <li>No copay, office visit covered subject to deductible and coinsurance</li> <li>Not required</li> <li>Covered</li> <li>Coverage provided worldwide through the BlueCard program.</li> <li>Qualified dependents and students are covered to age 26.</li> <li>Not covered</li> </ul>  |
| Plan cost-sharing highlights . Office visit copay (Primary Care Physician) . Office visit copay (Specialist) . Coinsurance . Deductible . Annual coinsurance maximum . Annual pharmacy maximum | <ul> <li>No copay, office visit covered subject to deductible and coinsurance</li> <li>No copay, office visit covered subject to deductible and coinsurance</li> <li>20%, enhanced benefits only, unless noted</li> <li>\$50 individual / \$150 family, enhanced benefits only</li> <li>\$400 individual / \$1200 family, enhanced benefits only</li> <li>\$2000 individual / \$6000 family</li> </ul> |
| type of care/plan benefits   | Coverage   |
| Wellness Incentive . Stay healthy with great programs and incentives!  | Blue365 - Take advantage of exclusive discounts on health and wellness products and services, including fitness, exercise, nutrition, elective procedures and hearing aids.  |
| Preventive Health Care Services  · Well child visits  · Adult routine physical exams  · Adult immunizations  · Mammography   | <ul> <li>Covered in full</li> <li>Covered in full for 1 exam per year</li> <li>Covered in full</li> <li>Covered in full</li> </ul>   |

- Mammography
- . Pap smear
- . Routine GYN exam
- . Prostate cancer screening
- Routine vision
- Colonoscopy

#### **Physician Office Services**

- . Diagnostic office visits
- Diagnostic x-rays
- Diagnostic laboratory and pathology
- . Allergy tests
- Allergy injections
- Chemothérapy
- Radiation therapy

- Maternity Services
   Prenatal and postpartum care
- . Hospital care for mom (including delivery)
- Newborn nursery care

#### **Prescription Drug**

- Covered in full
- Covered in full
- Covered in full
- Covered in full
- Not covered
- Covered in full
- Subject to deductible and coinsurance
- Covered in full
- Covered in full
- Subject to deductible and coinsurance
- Subject to the deductible and coinsurance
- Covered in full



#### Type of Care/Plan Benefits

 Short-term and maintenance drugs are covered up to a 30-day supply at participating retail pharmacies; 90-day supply (subject to two copays per 90-day supply) is available through Express Scripts mail order pharmacy. Contraceptives included.

#### **Inpatient Hospital Benefits**

- . Hospital benefits
- . Physician visits in the hospital
- Inpatient physical rehabilitation
- Surgery
- . Anesthesia

#### **Emergency Care**

- . Emergency room care
- Freestanding urgent care center
- . Ambulance

#### **Outpatient Hospital Benefits**

- Diagnostic x-rays
- Diagnostic laboratory and pathology
- Surgical care
- Chemotherapy
- Radiation therapy

#### Mental Health and Chemical Dependence

- . Inpatient mental health care
- . Outpatient mental health care
- . Inpatient chemical dependence
- Outpatient chemical dependence

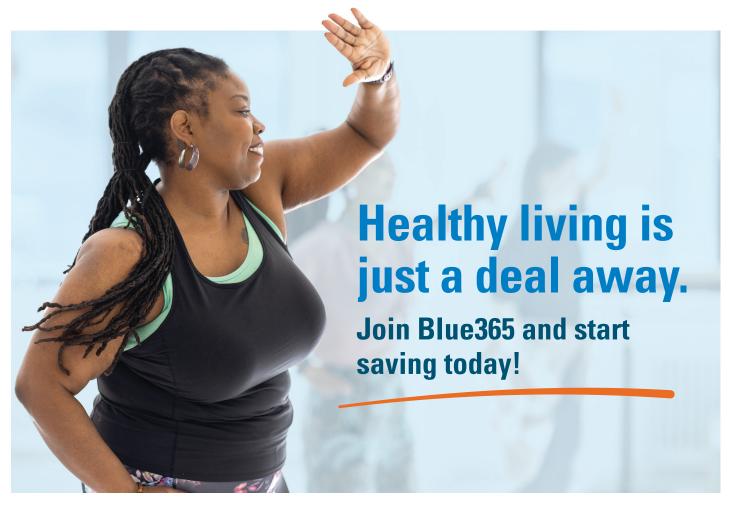
#### **Other Services**

- . Diabetic insulin and supplies
- . Skilled nursing facility
- . Home care
- . Hospice
- . Outpatient therapy
- . Durable medical equipment
- . External prosthetics
- . Chiropractic
- Acupuncture
- Dental
- . Hearing

#### Coverage

- \$15\$30/\$45 with edits
- Covered in full for unlimited days
- · Covered in full
- Covered in full for 30 days. After basic benefits exhausted, not subject to deductible and coinsurance for unlimited days
- · Covered in full
- Covered in full
- Covered in full
- · Covered in full
- Covered in full
- · Covered in full
- · Covered in full for unlimited days
- Covered in full for unlimited visits
- Covered in full for unlimited days
- Covered in full for unlimited visits
- Covered in Full
- Covered in full for 100 days. After basic benefits exhausted, not subject to deductible and coinsurance for unlimited days
- Covered in full for up to 60 visits per year. Subject to deductible and coinsurance after basic benefits have exhausted for up to 325 visits per year
- Covered in full for unlimited days
- Subject to deductible and coinsurance, limited to 100 visits per calendar year
- Subject to deductible and coinsurance
- Subject to deductible and coinsurance
- Subject to deductible and coinsurance
- Not covered
- Not covered
- Not covered

This is not a contract. It is intended to highlight the coverage of this program. Benefits are determined by the terms of the contract. All benefits are subject to medical necessity. These benefits should not be interpreted as pre-approval of services. Certain services may be subject to additional requirements described in the member's insurance policy. Payment of claims related to these benefits are subject to the member's eligibility on the date of service and the resolution of any other outstanding claims. The member is responsible for payment of a copay, deductible, coinsurance or any combination based on plan design. Preventive Services coverage required by the Federal Patient Protection and Affordable Care Act may not be quoted herein. Please refer to the Services Task Force list of items and services rated "A" or "B" that are covered pursuant to the Federal Protection and Affordable Care Act requirements. Benefits herein are subject to change as a result of efforts to implement federal health care reform and mental health and substance abuse care parity initiative. There may be additional coverage for biologically-based mental illness and for children with serious emotional disturbances as defined by Timothy's Law.



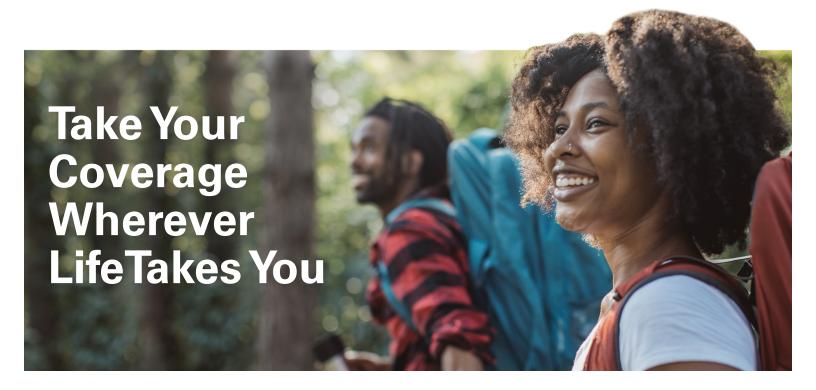
As an Excellus BlueCross BlueShield member, you have free access to the industry's best health and wellness discounts through Blue365. **Blue365 helps you stay healthy for less with exclusive discounts including:** 

- ✓ Discounted gym memberships with access to over 13,000+ gyms nationwide from Fitness Your Way<sup>™</sup> by Tivity Health<sup>™</sup> Gympass
- Wearable devices from Fitbit, Polar, Garmin and more
- Healthy eating discounts (including Nutrisystem)
- Apparel and footwear discounts from top retails like Reebok, Skechers and Crocs
- LASIK eye surgery, hearing aids and much more

#### **How to Register for Blue365**

- 1. Get started with your free registration at Blue365Deals.com/ExcellusBCBS
- 2 Click the "Join Blue365" button
- 3. Enter Your BCBS Member Information
- 4. Complete your registration





With access to the largest provider network in the world, your Excellus BlueCross BlueShield plan offers a world of options. Our members have access to medical assistance services, doctors, and hospitals in all 50 states and more than 200 countries and territories around the world. Whether you live, work or travel across the country or across the globe, you can have confidence knowing that quality care can be accessed wherever and whenever you need it. And in most cases, you can take advantage of savings the local BCBS company has negotiated with its doctors and hospitals.

#### BlueCard® for Coverage in the United States

- Always carry your current member ID card.
- Visit ExcellusBCBS.com/FindaDoctor or download the Excellus BCBS mobile app to find a provider or medical facility near you. You'll be able to narrow your search by ZIP code, county, specialty, or even doctor's name. For personalized results based on your plan, sign into the tool as a member.
- If you're a PPO member, always use a BlueCard PPO doctor or hospital to ensure you receive the highest level of benefits.
- Call us for precertification or prior authorization, if necessary. Refer to the phone number on the back of your member card.
- When you arrive at the participating doctor's office or hospital, show the provider your member card so they can identify your benefit level.

After you receive care in the U.S., you should:



Not have to complete any claim forms.



Not have to pay upfront for medical services, except for the out-of-pocket expenses (non-covered services, deductible, copayment and coinsurance) you normally pay.



Receive an explanation of benefits from Excellus BCBS.





- Always carry your current member ID card.
- Before you travel, contact Excellus BCBS for coverage details.
   Coverage outside the United States may be different.
- If you need medical assistance, call the Blue Cross Blue Shield Global
  Core Service Center (see number below) or use the Global Core mobile
  app to locate providers. An assistance coordinator, in conjunction with
  a medical professional, can arrange a physician appointment or
  hospitalization, if necessary. If it's an emergency, go directly to the
  nearest hospital.

**Inpatient claims:** Call the Blue Cross Blue Shield Global Core Service Center if you need inpatient care to arrange direct billing.

- In most cases, you should not need to pay upfront for inpatient care
  at Blue Cross Blue Shield Global Core hospitals except for the out-ofpocket expenses (non-covered services, deductible, copayment and
  coinsurance) you normally pay. The hospital should submit the claim
  on your behalf.
- In addition to contacting Blue Cross Blue Shield Global Core, call Excellus BCBS for precertification or preauthorization. Refer to the phone number on the back of your member card.

**Professional claims:** You may need to pay upfront for outpatient and doctor care, or inpatient care not arranged through the Service Center. Visit **BCBSGlobalCore.com/claims** to file an eClaim or to download a blank international claim form.

#### Contact Blue Cross Blue Shield Global Core

If you have questions about Blue Cross Blue Shield Global Core or need medical care while abroad, call **+1.800.810.BLUE (2583)** or collect at **+1.804.673.1177**.

#### **Download**

The Excellus BCBS and Blue Cross Blue Shield Global Core mobile apps are available for Apple and Android devices. Visit the appropriate app store to download the latest apps for your device.





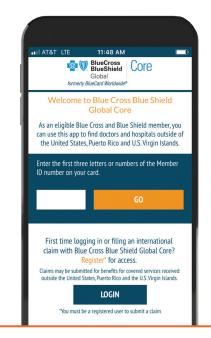
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Atención: Si habla español, contamos con ayuda gratuita de idiomas disponible para usted. Consulte el documento adjunto para ver las formas en que puede comunicarse con nosotros.

注意:如果您说中文,我们可为您提供免费的语言协助。请参见随附的文件以获取我们的联系方式。

## The Global Core app allows you to:

- Search providers for medical, dental, or mental health care and map them using GPS technology.
- Find a medication's availability, generic name, and local brand name.
- Access embassy information including location, contact, and GPS technology.
- Translate medical terms and phrases for many symptoms and situations; use the audio feature to play the translation.
- File International Claims conveniently and securely.





#### **EVERYTHING YOU NEED IN A SINGLE ONLINE SEARCH**

## FIND DOCTORS. COMPARE COSTS. CONNECT WITH CONFIDENCE.

Our online search tool lets you estimate medical costs and find providers in your neighborhood and across the country. Now you can connect more quickly to care and better plan for medical expenses.

**Are you a caregiver?** Learn how to get access to estimate medical costs for those you care for.

LOG IN FOR RESULTS
PERSONALIZED TO
YOUR PLAN, SPENDING,
AND DEDUCTIBLE.



#### FIND A DOCTOR WHO FITS ALL YOUR NEEDS

- Search doctors, specialists, urgent care, hospitals, and more in our local and national networks
- Filter results by specialty, languages spoken, if accepting new patients, and more
- See a side-by-side comparison of providers and create a PDF of results to save, share, or print
- Share your experiences by reading and leaving provider reviews

#### **ESTIMATE COSTS TO HELP BUDGET FOR EXPENSES**

- Log in for estimated out-of-pocket medical costs based on your year-to-date spending and deductible
- Research estimated medical costs across more than 1,600 treatment categories and 400+ procedures
- Filter results by cost, treatments provided, location, and more
- Access treatment timelines to understand the stages of care and costs

#### Get started at ExcellusBCBS.com/FindCare





Network coverage may vary based on your plan. Estimate Medical Costs tool may not be available to all plans. Copyright © 2022, Excellus BlueCross BlueShield, a nonprofit independent licensee of the Blue Cross Blue Shield Association. All rights reserved.

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**Everybody Benefits** 

Excellus 👰 🗓

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## It's your plan. Get more out of it online.

When you sign up for an Excellus BlueCross BlueShield online member account, you get instant access to all your benefits, tools, member-only resources and more.



#### Member Card(s)

View or order



#### **Claims**

Submit, view and download



#### **Find Providers**

Find in-network doctors or specialists



#### **Costs and Spending**

Estimate medical costs, track deductibles, and view out-of-pocket spending



#### **Benefits and Coverage** View a summary



#### **Get Rewards**

Access available spending and rewards programs



#### **Go Paperless**

Receive available documents electronically.

## Register or log in today

Visit ExcellusBCBS.com



Scan the QR code with your smartphone camera

## Take your plan with you 24/7

Download the app!

#### 5 easy steps

It's easy to get started with an online member account.

1.

Have your member card handy

2.

Visit our website or download our app

3.

Complete registration

4.

Choose username and password

5.

### Verify your email

(Tip: an email will be sent to you during registration)

#### New member? Or new plan year?

You can register and log in prior to your effective date with limited access to your online account tools until after your effective date.

#### Thank you for being an Excellus BCBS member!

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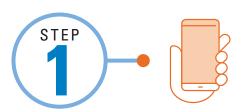


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## **PRESCRIPTION HOME DELIVERY**

**SIGNING UP IS AS EASY AS 1, 2, 3** 



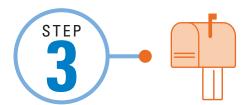


#### Call a pharmacy

**Wegmans Home Delivery: (800) 586-6910** or visit Wegmans.com/Pharmacy Express Scripts: (855) 315-5220 or visit Express-Scripts.com



Speak to a representative



Rx delivered right to your mailbox

#### Consider home delivery if you:

- → Would like to receive a 90-day supply all at once.
- Take the same medication(s) every month.
- → Need help managing your family's prescriptions.



#### Home delivery of prescriptions is safe and confidential

Insulated packaging protects your medications from the sun, rain and cold.

Discreet packaging does not reveal contents.

Delivery straight to your mailbox.

**Automatic refill option. Free standard** shipping. Express delivery available. Pharmacists available to answer questions.







## KNOW WHERE TO GET CARE

You have options when choosing where to go for medical care. Here are some tips to help you make the right choice for where to go the next time you need care.



| WHERE TO GO               | COST          | CHOOSING THE BEST OPTION  |
|---------------------------|---------------|---|
| Primary Care<br>Physician | \$            | Your doctor should be your <b>first choice</b> for routine medical care or minor illnesses or injuries that are not an emergency. You may have an office visit copay depending on your plan. <b>TIP:</b> If you can't make it to their office, you might be able to schedule a remote visit with your doctor through phone or video connection, known as telehealth. Check with your primary care physician to see if they offer this option.   |
| Telemedicine              | \$            | If your doctor isn't available for minor medical or behavioral health needs, telemedicine may be an option for you.  Telemedicine gives you fast and convenient access to a doctor 24/7/365 wherever you are through your phone, tablet, or computer. Register today at Member.ExcellusBCBS.com  Medical Telemedicine for:  • Allergies • Asthma • Cold & Flu • Constipation • Diarrhea • Fever • Joint Aches • Nausea • Pink Eye • Rashes • And more  Behavioral Health Telemedicine for:  • Addictions • Anxiety • Bipolar disorders • Depression • Eating disorders • Grief and loss • LGBTQ support • Panic disorders • Stress • And more |
| Urgent Care               | <b>\$\$</b>   | If your medical issue is not life threatening and your doctor isn't available, you can visit an urgent care center and get the care you need.  • Minor cuts, bruises or burns • Muscle strains or sprains • Cold and flu treatment  |
| Emergency Room            | <b>\$\$\$</b> | You should only go to the emergency room if you have a serious or potentially life-threatening medical condition. Call 911 for assistance.  Do not try to drive yourself there.   |

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Schedule your annual checkup today!



Preventive care keeps you healthy. And it's covered.\*



Annual Routine Checkup



Diabetes (Type 2) Screening



Annual OB/GYN Visit



**Immunizations** 



Cholesterol Screening



Mammography Screening



Colorectal Cancer Screening



Well-Child Visit

See the full list of preventive care services available to you at ExcellusBCBS.com/PreventiveCare

Download the **Excellus BCBS app** and register your online account.





\*A well visit or preventive service can sometimes turn into a "sick visit," in which out-of-pocket expenses for deductible, copay and/or coinsurance may apply. There may also be other services performed in conjunction with the above preventive care services that might be subject to deductible, copay and/or coinsurance.

Covered services do not include procedures, injections, diagnostic services, laboratory and X-ray services, or any other services not billed as preventive services.

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**Everybody Benefits** 

Telemedicine for Medical and Behavioral Health Care

## The doctor will see you now. Wherever, Whenever,



If your doctor isn't available, telemedicine may be an option for you. Telemedicine gives you fast access to medical and behavioral health care 24/7/365, from the comfort of your home, desk, or hotel room. All you need to do is activate it through your online member account and download the MDLIVE® app.

Rest assured, our health care professionals deliver the same quality of care you receive from your own doctor, via your phone, tablet, or computer.

#### Here are some of the common medical conditions treated with telemedicine:

#### **Adults**

- Allergies
- Nausea and vomiting
- Cold and flu
- Pink eye
- Ear infections
- Rashes
- Fever
- Sinus infections
- Headache

Joint aches

and pains

- Urinary Tract
- Sunburn
- Infections\*

#### Children

- Cold and flu
- Constipation
- Earache\*
- Fever\*
- Nausea and vomiting
- Pink Eye

#### Telemedicine is good for the mind as well as the body.

In addition to whenever, wherever access to medical doctors, you can also consult with a psychiatrist or choose from a variety of licensed therapists from the privacy of your own home. You can even schedule recurring appointments to establish an ongoing relationship with one therapist.

Here are some conditions people rely on behavioral health telemedicine for:

- Addiction
- Eating disorders
- Bipolar disorders

Depression

- Grief and loss
- LGBTQ support
- Panic disorders
- Stress
- Trauma and PTSD



- Instead of going to urgent care or the emergency room for minor and non-life-threatening conditions
- Whenever your primary care doctor is not available
- If you live in a rural area and don't have access to nearby care
- When you're traveling for work or on vacation



## Telemedicine visits with MDLIVE may be covered in the following ways:

| Plan type                        | Telemedicine cost share |
|----------------------------------|-------------------------|
| Classic Blue - Acute Medical     | Deductible/Coinsurance  |
| Classic Blue - Behavioral Health | Covered in full         |

<sup>\*</sup>If you haven't met your deductible, you will pay the allowable charge of \$55. The allowable charge does not apply to Behavioral Health services. The allowable costs for the Behavioral Health services vary but do not exceed \$190. This means a member who has not met their deductible will not pay more than \$190.

## Don't wait until you need it. There are four easy ways to activate telemedicine today.

WEB - Register/Log in at ExcellusBCBS.com/Member

APP - Download the MDLIVE app

TEXT - EXCELLUS to 635483 (Message and data rates may apply.)

VOICE - Call 1-866-692-5045

#### Did you know?



of doctor's office visits could be handled over the phone.



days is the average wait time between scheduling an appointment and seeing a primary care doctor.<sup>2</sup>



of emergency room visits can potentially be prevented with telemedicine.<sup>3</sup>

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MDLIVE does not replace the primary care physician. MDLIVE is not an insurance product. MDLIVE operates subject to state regulation and may not be available in certain states. MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. MDLIVE phone consultations are available 24/7/365, while video consultations are available during the hours of 7 am to 9 pm ET 7 days a week or by scheduled availability. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use and privacy policy, please visit www.mdlive.com/terms-of-use and www.mdlive.com/privacy-policy. MDLIVE is an independent company, offering telehealth services in the Excellus BlueCross BlueShield service area.

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<sup>&</sup>lt;sup>1</sup> "New medical cost savings program: Telemedicine means great discounts." R. Schultz, January 9, 2010.

<sup>&</sup>lt;sup>2</sup> Based on MDLIVE data, 2016.

<sup>&</sup>lt;sup>3</sup> Based on New York State Department of Health data, 2016.

#### **BRIGHT BEGINNINGS PROGRAM**

## PROVIDING PERSONAL SUPPORT DURING PREGNANCY AND BEYOND.

When an employee's family is growing, you want to be there for them any way you can. The Bright Beginnings program provides one-on-one support for soon-to-be parents who choose to participate, focusing on early intervention and ongoing education.

#### What can expecting moms expect from Bright Beginnings?



#### Single point of contact

A dedicated on-staff Care Manager experienced in maternity provides personal support through the pregnancy and postpartum period.



#### **Coordination with mom's providers**

Your employee's Care Manager works closely with their primary care doctor and obstetrician to ensure everyone is working toward the same goals.



#### **Communication and education**

In addition to regular outreach determined by risk level, employees also receive educational materials highlighting baby's progress and what they can expect each trimester.



#### **Postpartum support**

The new mother receives depression screenings, postpartum education, and stays in touch with her Care Manager for up to 12 weeks after delivery.

#### **Enhanced Bright Beginnings**

This version of the program is offered to pregnant women with a history of, or active substance use. The goal is to increase support, promote abstinence and avoid relapse during pregnancy.

#### Peace of mind for employers, too.

Eligible groups receive detailed reporting on engagement, program completion, and annual cost savings.



## WITH WELLFRAME®, **GUIDANCE IS ALWAYS** THERE WHEN EMPLOYEES NEED IT.

Bright Beginnings participants can use the free Wellframe® app to keep in touch with their Registered Nurse Care Manager, access selfmanagement tools, and find answers to their questions.



- Text with their Care Manager
- Create personalized to-do lists
- Set medication and appointment reminders
- Access educational resources

The Wellframe® app also provides access to behavioral health programs, so both parents can address everything from maternity issues and general wellness to anxiety and depression.

#### Discover more ways we're working for you and your employees at **ExcellusForBusiness.com**







- New York State Office of Mental Health
- <sup>2</sup> 2019 Health of America Report, Blue Cross Blue Shield Association
- BCBSA. Health of America Maternal Health Data. 2020
   AJMC "Racial Disparities Persist in Maternal Morbidity, Mortality and Infant Health," 2020

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## 15-20%

OF WOMEN EXPERIENCE SOME FORM OF PREGNANCY-RELATED DEPRESSION I

## 31.5%

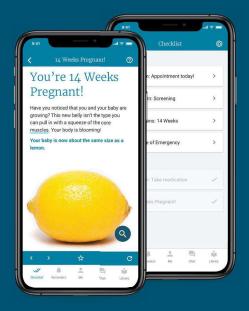
INCREASE IN COMPLICATIONS DURING PREGNANCY AND CHILDBIRTH IN **RECENT YEARS 2** 

AMONG BLACK MOTHERS COMPARED TO WHITE MOTHERS PREVALENCE OF **DELIVERY COMPLICATIONS IS** 

MATERNAL MORTALITY IS 3X HIGHER 4

## 49 TEXTS

AVERAGE EMPLOYEE INTERACTION WITH CARE MANAGERS ON WELLFRAME®. VS **JUST 4.5 INTERACTIONS OVER THE PHONE** 









#### **OCM BOCES**



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| EC       |                  |
|          |                  |

#### **Commercial Group Health Insurance Application/Change Form**

**CONFIDENTIAL** 

Please print clearly and complete all sections that apply. Signatures are required. Additional instructions included on Page 4.

| ·                                     | 117 3  | _                          |                                    | 3   |  |  |
|---------------------------------------|--|----------------------------|------------------------------------|---|--|--|
| Section 1: Employer Gro               | up & Benefit Informat  | t <b>ion</b> To be com     | pleted with your Group A           | dministrator  |  |  |
| OCM BOCES                             | COOP HEALTH INS FUND  Check Desired Action Add Cancel Change |                            |                                    |   |  |  |
| Employer Name                         |  | Association/C              | hamber Name (if applicable)        |   |  |  |
| Group Administrator's Signature (requ | uired) Date  |                            | Employee Number                    | Department Number   |  |  |
| Medical Information                   | If enrolling in a Medical                                    | Subscriber                 | Dental Informatio                  |   |  |  |
| 00063240                              | plan, who do you need<br>coverage for?                       | Status:                    |                                    | plan, who do you need<br>coverage for?                        |  |  |
| Medical Group Number (8 digits)       | ☐Self Only<br>☐Self & Child(ren)                             | Working                    | Dental Group Number                | ☐ Self Only<br>☐ Self & Child(ren)                            |  |  |
|                                       | ☐Self & Spouse, or   | □Retired<br>□Disabled      |                                    | ☐Self & Spouse, or  |  |  |
| Medical Subgroup Number (4 digits)    | Self & Domestic Partner<br>□Family                           | □Canceled<br>□COBRA        | Dental Subgroup Number             | Self & Domestic Partner<br>□Family                            |  |  |
| Medical Class Number (e.g. A001)      | Medical Effective Date                                       |                            | Dental Class                       | Dental Effective Date   |  |  |
| <b>Medical Plan Selection</b>         |  |                            | Dental Plan Sele                   | ction   |  |  |
| YY Classic Blue                       |  |                            |                                    |   |  |  |
| ZK Classic Blue                       |  |                            |                                    |   |  |  |
| ZP Classic Blue                       |  |                            |                                    |   |  |  |
| DKC Classic Blue                      |  |                            | lH                                 |   |  |  |
|                                       |  |                            | lH                                 |   |  |  |
| DBH Bronze Plan                       |  |                            | lH                                 |   |  |  |
| DPS Classic Blue                      |  |                            |                                    |   |  |  |
| Section 2: Subscriber's I             | Information  |                            |                                    |   |  |  |
|                                       |  |                            |                                    |   |  |  |
|                                       |  | Birthdate:                 |                                    |   |  |  |
| Last Name                             |  | Gender assign<br>at birth: | ned Gender identit<br>□Transgender | Mala — Ficici flot to say                                     |  |  |
|                                       |  | □Male<br>□Female           | □Transgender                       | Female  |  |  |
| First Name                            |  | ⊔гениане                   | □Prefer to self                    | -describe:  |  |  |
|                                       |  | Social Securit             | ty Number**                        |   |  |  |
| Middle Initial Title (e.g., Jr, S     | r, III, etc.)  | Date of Hire/              | Rehire:,                           |   |  |  |
|                                       |  |                            | Retirement Date:                   |   |  |  |
| Street Address                        |  |                            |                                    | □Age 65+ □Disability  |  |  |
|                                       |  | Subscribe                  | r's Medicare Number (if ap         | □End Stage Renal *<br>oplicable)                              |  |  |
| City                                  | <u> </u>   |                            |                                    | edicare Part A Effective Date  Medicare Part B Effective Date |  |  |
|                                       |  | Heuicale                   | TALLA LITECTIVE DATE ME            | alcare Fait D Lifettive Date                                  |  |  |
| Zip Code                              | Phone  | _                          |                                    |   |  |  |
|                                       |  |                            |                                    |   |  |  |

Subscriber's Last Name: \_\_\_\_\_

| Section 3: Reason  | for enrollmen                          | t or change                   | To be complet                | ed by the Group                 | p Administrator  | Not required for cancelations          |
|--|--|-------------------------------|------------------------------|---------------------------------|------------------|--|
| Enrollment Opportu   | nity: □New Hire                        | □Rehire                       | □Open Enr                    | ollment $\square$               | Medicare eligi   | ble                                    |
| Special Enrollment Opportunity: □ Newly Eligible Dependent: □ Newborn □ Marriage □ Other   |  |                               |                              |                                 |                  |  |
| ☐Change in employm   |  | □A move in o                  |                              |                                 |                  |  |
| ☐Involuntary loss of o   | coverage                               | ☐Former dep                   | endent regain                | s eligibility                   | Date of Ev       | vent , ,                               |
| COBRA Election - PI  □Left Employment/Re □Disability                                       | etired Divor                           | ce/Legal Sepai                | ration 🔲 L                   | oss of Studer                   |                  | □Death of Spouse                       |
| Demographic Chang  | -                                      |                               | _                            |                                 | ependent Nam     |  |
| Section 4: Cancel  |  |                               |                              |                                 | <u> </u>         |  |
|  |  |                               |                              |                                 |                  |  |
| Subscriber   | Cancel (                               | Loae:                         | меаісаі                      | Cancel Date                     | e: Der           | ntal Cancel Date:                      |
| <b>Cancel Codes:</b>   |  |                               |                              |                                 |                  |  |
| SB02-Left Employment   | SB05-Per Group R                       | equest SB06-9                 | Subscriber Requ              | iest (voluntary)                | SB07-Deceased    | SB09-Enrolled in Error                 |
| Dependent(s)   | Dependent N                            | lame: Ca                      | ncel Code:                   | Medical Ca                      | ancel Date:      | Dental Cancel Date:                    |
| Dependent(s)   |  |                               |                              |                                 |                  |  |
|  |  |                               |                              |                                 |                  |  |
|  |  |                               |                              |                                 |                  |  |
| Cancel Codes:  | M004 En                                | rolled in Error               | MOO                          | No Mourad Out a                 | of Aron          | M012 Ingligible                        |
| M001-Per Group Request<br>M002-Deceased  | M004-En<br>M005-Div                    |                               |                              | 08-Moved Out o<br>10-Overage De |                  | M013-Ineligible<br>M014-YAO Ineligible |
| M003-Per Subscriber Req  | uest M007-Pe                           | r Member Reque                |                              |                                 |                  | M040-Mx Same Group                     |
| Section 5: Information   | ation about wh                         | o you woul                    | d like cove                  | rage for (d                     | ependent ir      | nformation)                            |
| □Spouse □Domesti   | c Partner □Depe                        | ndent Child                   | □Disabled De                 | pendent Chilo                   | (Separate appli  | cation form required)                  |
| □Other   |  |                               |                              |                                 |                  |  |
|  |  |                               |                              |                                 |                  |  |
| Last Name (if different) Title First Name MI Social Security Number **                     |  |                               |                              |                                 |                  |  |
| Gender assigned at birth: □Male □Female Birthdate,,,,                                      |  |                               |                              |                                 |                  |  |
|  |  |                               |                              |                                 |                  |  |
| Is dependent a full-time student over age 19?  |  |                               |                              |                                 |                  |  |
| Medicare Eligible □Yes □No If yes, indicate reason □Age 65+ □Disability □End Stage Renal * |  |                               |                              |                                 |                  |  |
| Part A Effective Date:, Part B Effective Date:,,   |  |                               |                              |                                 |                  |  |
| Medicare Number (if applicable)  |  |                               |                              |                                 |                  |  |
|  |  |                               |                              |                                 |                  |  |
|  |  | والمرام الم                   | ional Donord                 | ont(c) d                        |                  |  |
|  |  |                               | ional Depend                 |                                 |                  |  |
| ☐ Dependent Child ☐  | Disabled Depende                       | ent Child (Sepai              | rate application fo          | orm required)                   | □Other           |  |
|  |  |                               |                              |                                 |                  |  |
| Last Name (if different)   | Title                                  | First Name                    |                              | MI                              | Social Security  | y Number **                            |
| Gender assigned at birth<br>Gender identity (optional)                                     | : □Male □Female<br>: □Transgender Male | e <b>Birt</b><br>□Transgender | <b>hdate</b><br>Female □Non- | , ,<br>binary □Prefe            | er not to say    | Prefer to self-describe:               |
| Is dependent a full-time stu<br>If yes, please provide name                                |  |                               |                              |                                 | Graduation Date: | ,,<br>cation after graduation?         |
| Medicare Eligible □Ye  |  |                               |                              |                                 |                  | ☐ End Stage Renal *                    |
|  |  | •                             |                              |                                 | •                | ive Date: , ,                          |
| Medicare Number (if applica  | ble)                                   |                               | _,                           |                                 |                  |  |

|  |  | Subsc  | riber's Last Name:   |  |
|--|--|--|--|--|
| □Dependent Child □Disable  | ed Dependent Child (Separ  |  | quired)   Other  |  |
|  |  |  |  |  |
| Last Name (if different) Title   | First Name   | MI   | Social Security Number **  |  |
| Gender assigned at birth: ☐Male ☐Fem<br>Gender identity (optional): ☐Transgender Mal   | ale <b>Birthdate</b><br>le □Transgender Female                                 |  | er not to say Prefer to self-describe:   |  |
| Is dependent a full-time student over age 19? If yes, please provide name of college/university  |  |  | Graduation Date:,,<br>dent further education after graduation? □Yes □No          |  |
| Medicare Eligible □Yes □No   | •  | _  | □Disability □End Stage Renal *   |  |
| Medicare Number (if applicable)  | Part A Effective Date:   |  | Part B Effective Date:,,   |  |
| ,  |  |  |  |  |
| Note: Use an additional application [or add  | dandum 1 if mara than three  | donondonte nood e  | 21/242   |  |
|  |  |  | overage.<br>Ontacted for additional information                                  |  |
|  |  | <u> </u>   |  |  |
| Have you or any member of your fami<br>If yes, what type of coverage? □Med   |  | medical or dental  | coverage? □Yes □No   |  |
| What is the effective date of the other  |  |  | □Dental: , ,   |  |
| What is the name of the other carrier?   | _  |  |  |  |
| Are you keeping the coverage? □Yes   |  |  |  |  |
| If no, when will the coverage end? $\Box$  | Medical: , ,   | Dental:  | :  |  |
| Policyholder's name  |  |  |  |  |
| Who did the insurance cover? □Self   |  |  |  |  |
| Section 7: Release - You must  | sign and date this fo  | orm to be eligib   | ole for health insurance   |  |
| who is covered under the contract you  | issue is bound by the te<br>tion, the terms and cond<br>dgment and agreement o | rms and condition<br>itions regarding th<br>on behalf of mysel | e receipt and release of medical records<br>f and each other person who accepts  |  |
| I hereby accept responsibility for paym<br>I hereby represent that all information<br>Pediatric dental is an essential health be   | furnished by me hereon benefit mandated by the                                 | is true and comple<br>ACA. If your emple                       |  |  |
| <b>EXCLUSIVE PROVIDER ORGANIZA</b> coverage, except in an emergency, all will not receive benefits for care that I   | care must be provided b  | y medical provider   | rs who participate with the EPO and I  |  |
|  | k benefit that is depende<br>efit that provides coverag                        | ent on the utilization<br>e for services of m                  | on of medical providers who participate nedical providers who do not participate |  |
| I have thoroughly read, understand ar  | nd agree to comply with t  | the terms of the re  | elease in this section.  |  |
| Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed \$5,000 and the stated value of the claim for each such violation. |  |  |  |  |
| Subscriber Signature   |  |  | Date   |  |
| Plea   | ase return to P.O. Box 211   | 46 Eagan, MN 5512  | 21-0146  |  |
|  |  |  | risit us at: ExcellusBCBS.com  |  |

#### Instructions for completing the Group Health Insurance Application/Change Form

#### **Section 1: Employer Group & Benefit Information**

This section should be completed with your Group Administrator. Group Administrator's signature is required. Medical and/or dental group numbers and information must be populated. Select who you need coverage for on the medical and/or dental plan(s) and indicate the subscriber's status. Next, select the medical and/or dental plan(s) you are enrolling in. All products may not be applicable to your employer group. Please check with your Group Administrator.

#### **Section 2: Subscriber's Information**

This section should be completed by the Subscriber. \*\*We are required to ask for your social security number in order to meet our reporting obligations under the Affordable Care Act. \* There is additional information needed if eligible for Medicare due to ESRD. Please contact your Group Administrator for the appropriate form.

**Gender and gender identity**: Excellus BlueCross BlueShield does not discriminate on the basis of gender identity, gender expression or behavior. In order to ensure that you are receiving access to high quality, affordable health care based on your individual needs, we ask that you consider completing this **optional gender identity section** of the application. Excellus BlueCross BlueShield will not limit coverage or impose any additional cost-sharing for any otherwise-covered services that are ordinarily available to individuals of one sex, to a transgender individual, based on the fact that an individual's sex assigned at birth, gender identity, gender expression or behavior or gender otherwise recorded is different from the gender for which health care services are ordinarily available.

#### **Section 3: Reason for enrollment or change**

Select the box(es) that describe(s) the reason for this enrollment or change regarding health insurance coverage and include the date of the event. An event is a specific occurrence, due to change in status, marriage, divorce, birth or adoption, group's anniversary date, or rate change. Your request must be received within 30 days of the event date. Please see your Group Administrator for events that fall outside the 30-day period. You may be required to provide documentation of certain events.

#### Section 4: Cancel Information - If canceling coverage, who are you canceling coverage for?

If you are canceling coverage, complete the appropriate section for who you are canceling. List the cancel code and enter the date(s) the coverage is to be canceled. List each applicable dependent to be canceled.

#### Section 5: Information about who you would like coverage for (dependent information)

Please include information about all the people who you would like coverage for.

Use an additional application or addendum if more than three dependents need coverage.

If your dependents are Medicare eligible, complete the questions regarding Medicare coverage.

Qualified guidelines for coverage include:

- A legal spouse/domestic partner (An ex-spouse no longer qualifies as of the date court documents are stamped and filed with the county clerk)
- Must be under the eligible child age for your employer group including natural, adopted or stepchild(ren)
- Child(ren) Only coverage is available for children up to age 26 or 29 depending on the employer group coverage.
- There are additional eligibility requirements for dependents pending adoption, for which you are the legal guardian, and/or a disabled dependent who is over the maximum dependent age. Please contact your Group Administrator for the appropriate form.
- \*\*We are required to ask for your social security number in order to meet our reporting obligations under the Affordable Care Act.
- \* There is additional information needed if eligible for Medicare due to ESRD. Please contact your Group Administrator for the appropriate form.

A separate Adult Disabled Dependent application form is required for applicable dependents. Please contact your Group Administrator for the appropriate forms.

#### Section 6: Other coverage information (Required)

Please include accurate information in this section. This could affect the processing of your application and/or claims.

#### **Section 7: Release**

Subscriber signature and date are required in this section. The subscriber must sign the application prior to or within 30 days of the effective date or qualifying event date.

#### **Health Plan Terms**

To help you better understand our plans and your coverage, here are a few definitions\* for frequently used health care terms.

#### **Primary Care Physician (PCP)**

A doctor who serves as your health care manager and coordinates virtually all of the health care services you routinely receive. Some plans do not require you to choose a PCP.

#### Referral

Instructions provided by a PCP for specialty care. Most plans do not require referrals.

#### In-network coverage

The coverage available when you receive services from a provider who participates in your health plan.

#### **Out-of-network coverage**

The coverage available when you receive services from a provider who does not participate in your health plan. Some plans may not include out-of-network coverage.

#### **Out-of-area**

Describes when you receive services while outside the geographic service area of your health plan. Your plan benefits may differ if you live or work beyond the geographic service area.

#### Copay

A dollar amount due at the time you receive certain services. A typical example would be an office visit copay due when visiting your physician's office for treatment.

#### **Allowed Amount**

The maximum amount your health plan will pay for a specific service. In-network providers agree to accept the allowed amount as payment in full.

#### Coinsurance

A cost-sharing method that requires you pay a percentage of the allowed amount for certain medical services.

#### **Deductible**

A set dollar amount you pay for services you receive before your insurer will make a payment.

#### **Out-of-pocket maximum**

The maximum amount of copays, deductible and coinsurance payments that you will pay for health services each calendar year.

<sup>\*</sup>Some definitions may vary slightly by plan. In case of a conflict between your legal plan documents and this information, the plan documents will govern.



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