

Vacancy Notice

Date notice posted: 04/05/23

OCMBOCES

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Notice of vacancy within the Onondaga-Cortland-Madison BOCES

Position: *LAN Technical Support Specialist*

Division: CNYRIC

Location: Multiple Locations and/or the CNYRIC service desk

Duties: Responsible for implementation and support of Local Area Network Equipment and applications residing on a network. Duties include installations, troubleshooting/repair, and upgrade of PCs, notebook computers, tablets, and other Local Area Network clients, equipment and software. Knowledge of servers and communications equipment such as routers, hubs, switches, and wiring a plus. Successful candidates will be placed in an itinerant position and may rotate between the service desk at the CNYRIC Network Operations Center and/or between school districts located throughout the OCM, TST, CO and CiTi BOCES service areas. Travel is required. Candidates must have excellent communication and problem solving skills, be able to multi-task, and work comfortably with district personnel.

Qualifications: *Promotional:* Two (2) years of permanent competitive class status in the title of PC Support Specialist, Computer Equipment Maintenance Specialist, or Telecommunications Network Technician.

Open-Competitive: Graduation from a regionally accredited or NYS registered college or university with a baccalaureate degree in computer science or closely related field and one (1) year work experience in LAN software installation, support and maintenance OR graduation from a regionally accredited or NYS registered college or university with an associates degree in computer science or closely related field and three (3) years work experience in LAN software installation, support and maintenance OR, five (5) years of full-time work experience in LAN software installation, support and maintenance.

This is a competitive class civil service position. Candidates must be reachable on the existing eligibility list. If there is no mandated eligible list, candidates will be considered for provisional appointment. Continued employment will be contingent on successfully passing the required examination and being reachable on the Local Area Network Technical Support Specialist eligibility list.

Salary: Grade 13; \$47,816 - \$50,450

Starting Date: On or about May 15, 2023

Closing Date: Two (2) weeks from date Notice posted

To apply, please forward a cover letter and resume to:

Personnel/Recruitment Office
Onondaga-Cortland-Madison BOCES
PO Box 4754

Syracuse, NY 13221

Fax: (315) 433-2650

recruitment@ocmboces.org

www.ocmboces.org

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