

Mission Statement & Coverage Area

To enhance instructional opportunities for students, the CNYRIC works proactively with school, district, BOCES and state personnel to provide:

- Accurate and timely information that assists in effective decision making;
- Cutting-edge technologies and applications that support state and local standards;
- Reliable access through technical support that leverages each client's unique skill set with in-house expertise.

The CNYRIC will, whenever possible, provide cost-effective, state-aided, centralized capabilities that help clients concentrate on their primary mission of educating students.

Central New York
Regional Information Center

6075 East Molloy Road
Rodax Building 1
Syracuse, NY 13221

Phone:
(315) 433-8300

Administrative Fax:
(315) 433-8368

Help Desk /
Customer Service
1 (800) 860-9563
(315) 433-8345

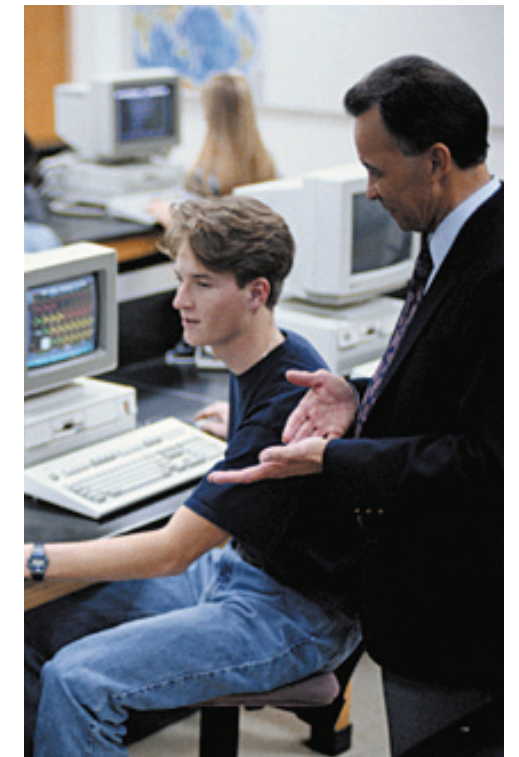
Digital Printer / Copier
Helpdesk
(315) 431-8460

Chief Technology Officer:
Michael Fay

www.cnyric.org



Phone Directory



Customer Service
1 (800) 860-9563
(315) 433-8345



Administration

Chief Technology Officer

Michael Fay (315) 433-8372

Administrative Assistant

Terri Redhead (315) 433-2643



Assistant Director

Rick Dillon (315) 433-8337

Administrative Assistant

Val Knoop (315) 433-8341

Technology Projects

Kathleen Wojslaw (315) 433-2281
(status)

Rick Dillon (315) 433-8337
(initiate new)

Technical Services / AV Repair

Jim Leary (315) 431-8547

Mass Communication Services

Scott Nickerson (315) 433-2229

Technical Support

Manager

Mike Heller (315) 433-8371

Network Management -WAN

Dave Greenfield (315) 433-8315

Mainframe Operations

Patti Neuman (315) 433-8304

Data Center

Robert Palla (315) 433-8330

Sheila Taugher (315) 433-8347

Customer Support Center

Steve Nagen (315) 433-8345

Timothy Reardon (315) 433-8345

Copier Help desk (315) 431-8460

Computer Room (315) 433-8328

Telecommunications

Manager of Network Operation

Jason Graham (315) 433-8349

Telecommunications Coordinator

Jacki Letizia (315) 433-8348

E-Rate

Manager

Robyn Prell (315) 433-8378

Instructional Graphics

Manager

Scott Nickerson (315) 433-2229

Ed Loftus (315) 431-8540

Disaster Recovery/Business Cont.

Manager

Steven Tryon (315) 433-2280



Assistant Director

William Heppeler (315) 433-8317

Financial Services

Manager

Virginia Jacob (315) 433-8363

Financial Management Software

Finance Manager/MUNIS / WinCap/

BudgetSense

Susan Ackley (315) 433-8324

Food Service Management Software

WinSNAP/Nutrikids

Peg Carroll (315) 433-8338

School Tax Management Software

Virginia Jacob (315) 433-8363

Professional Development Tracking

William Heppeler (315) 433-8317

ST-3 / DEA Software

Susan Ackley (315) 433-8324

Data Warehouse & Test Scoring

Manager

Don DeJohn (315) 433-8374

Data Analysis Services Supervisor

Lori DeForest (315) 433-2247

Test Scoring

Michelle Rourke (315) 433-8359

RtI Response to Intervention Support

Terry Ward (315) 433-2263

Regents Scoring Service

Don DeJohn (315) 433-8374

Student Services

Manager

Lori West (315) 433-8370

Student Management Systems

Eric Hovater (315) 433-8320

(SIS)

Tammy Reilly (315) 433-8335

(SIS)

Antoinette Brown (315) 433-8327

(Schooltool, PowerSchool)

Special Ed Management Systems

Bob Reale (315) 433-2261

Judy Coriliano (315) 431-8532

Programming

Manager

Mary Brady (315) 433-8303

Systems Analyst

Debbie Golick (315) 431-8374



Assistant Director

Rick Pollard (315) 433-2652

Media Connect & E-Learning

Amy Spath (315) 433-8332

Model Schools

Rob Leo (315) 433-2637