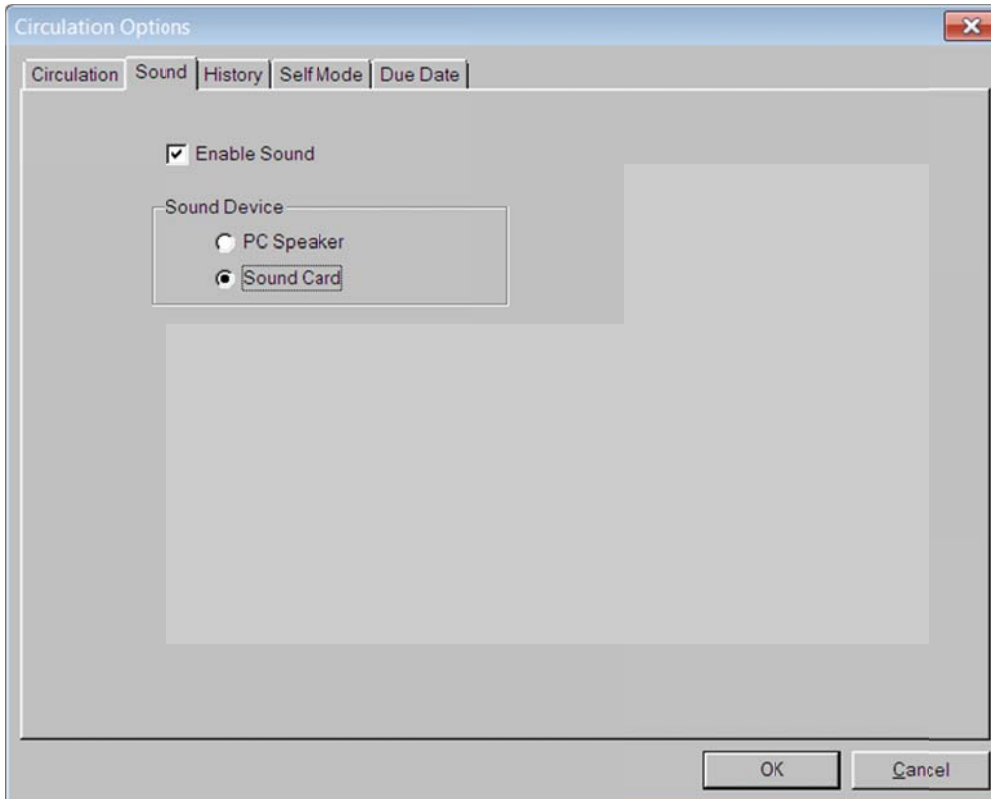


Circulation has stopped saying “Loan”, “Return”, etc.

1. Is your volume muted?
2. Is your volume low?
3. If the answer is NO to both of these, please check the following:
 - a. Open Circulation
 - b. Click **Settings** on the menu bar
 - c. Click the **Sound tab** and make sure the settings match the image below:



- d. Click **OK**.

If issue is still not resolved, please call or email:

Laurie Egan: legan@ocmboces.org / 315 431-8489

Sue Kline: skline@ocmboces.org / 315 433-2648